



# IMPORTANT NOTICE

## **Subject: ONWise Disruption This Morning**

*November 23, 2020*

Wise F&I is currently experiencing a temporary service outage related to ONWise, including all eRating, eContracting, and cancellation services, through ONWise and other menus. Teams are working relentlessly to restore service and expect to have all systems available by 12pm Central. We will keep you informed of any updates to this restoration timeframe.

We know that you may have questions or concerns; so, please feel free to contact Wise F&I Client Services at 800-849-9559 or [clientservices@wisefandi.com](mailto:clientservices@wisefandi.com) for additional information.

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**Wise F&I LLC**

900 S. Highway Dr., Suite 100, Fenton MO 63026 | Phone: 800-849-9559 | [www.WiseFandI.com](http://www.WiseFandI.com)